

## General Rules

- The Regulation is established in order to protect all guests staying at La Foce.
- These rules shall specify the conduct of guests and how to use the equipment and the facilities of the campsite.
- The entrance to the campsite involves the acceptance and full compliance with this Regulation, and it may be supplemented by additional rules that the Management deems appropriate to issue. The staff of La Foce must enforce it and report any breaches to the Management. Failure to comply with this Regulation shall be sufficient grounds for expulsion from the campsite. The price list is part of this Regulation.
- The Reception is open daily from 8.30 am to 2.00 pm and from 4.00 pm to 8.00 pm in low season, and it is open continued during the high season. Any change in the times of all services, will be duly notified and posted on the bulletin board and, where applicable, in the spaces provided.

## Reservations

- Reservation requests must be confirmed: for housing units, with a deposit equal to 50% of the total cost of the stay + € 10.00 for administration expenses; for pitches, for which there is a minimum period of booking of 7 nights, with the payment of a deposit of € 110.00 (including administration expenses).
- The deposit must be sent by postal order, bank transfer or by allowing the processing of credit card within 7 working days from the date of booking. In case of non-payment of the deposit on time, we provides for the cancellation of the reservation.
- Upon receipt of the deposit, the customer will receive a confirmation. Check all the data contained in the notice of receipt of the deposit and promptly notify the booking office in case of irregularities of the same, before arrival at the campsite. We will not accept complaints about the sending of the deposit once you begin your stay.
- The letter of confirmation of the deposit must be presented upon check-in.

## Registration and notification of guests

- The guests of the campsite must give their identity documents for registration, one for each guest, according to the mandatory provisions of applicable law, and to examine the regulation.

Please note that the conferment of your data through the card of identity is required. A refusal to answer will make it impossible for us to host. Your personal information will be communicated to local public security. Being a performance required by a Country Law (Article 109 of the Testo Unico delle Leggi di Pubblica Sicurezza) we do not need your consent. The Management reserves the right not to accept guests who do not present the relevant documentation and are not consistent with the characteristics of the Campsite-Village. Minors are admitted only if accompanied by parents or more-than-18-years-old relatives.

- The guest of the pitches takes at the Reception a plate with the number of pitches, he should go in a conspicuous place of their accommodation units during the entire period of stay at the campground. You are kindly requested to be careful not to lose and not to damage the plate, as in case of missing or deterioration we will be forced to charge the cost thereof, amounting to € 5.00.
- The entrance of the visitors at the campsite is subject to the consent of the Management. If admitted, they must submit their proof of identity and, if staying for more than 2 hours, pay the daily fee. Only in this case they can use the showers, swimming pools and all services made available to guests. The same will have to leave the campsite before 8.00 pm.
- The Keys of the residential units are delivered between 5.00 pm and 8.00 pm on the day of arrival, please advise us if you will arrive after 8.00 pm or during the afternoon closing hours of the Reception.
- For pitches, you can check-in during the opening hours of the Reception. During the afternoon break, please leave your data to the colleagues at the Cafeteria and contact the front desk at the reopening time.

## Stay And Departure

- The entry of visitors to the campsite is only granted by the staff of the Reception, upon presentation of the document and payment of the fee scheduled after 2 hours of permanence in the structure.
- The units must be delivered in the same state in which they were found upon arrival.
- Upon departure, a front desk attendant will control unit to check for damage and failure to clean (if the service is not required in advance). The customer is obligated to pay damages quantified by the Management and/or to pay of the final cleaning service, quantified according to the type of the accommodation.
- In case of refusal of payment of damage of the accommodation and / or the facilities of the campsite, the Management is authorized of the retention of the deposit, that must be leaved at the check-in time.
- In case of refusal of payment of final cleaning, the Management is authorized of the retention of the quota for the service, depending on the type of unit occupied.
- Before the final abandonment of the campsite, the guests has the obligation to notify the departure from the campsite and settle the receipt / invoice for services received. The balance of receipts / invoices can be run from 8.30 am to 2.00 pm for departures on the same day for pitches, and from 8.30 am to 09.30 am for the stay in the units. For all departures the next day which are scheduled before 8.00 am, you can pay bills from 6.00 pm to 8.00 pm the day before your departure.
- Guests staying in the housing units must leave no later than 9.30 am on the day of departure. If you request a late check-out, this must be requested at booking time or upon arrival. Management reserves the right to approve or not the departure times other than those specified, depending on the availability of the units and also can take charge of the whole night over the time allowed.
- For customers who have stayed in accommodation units and who have left the same before 9.30 am, they are allowed to remain inside the campsite and use all the services until 2.00 pm.
- Guests staying on pitch, must leave clear the same before 2.00 pm. If you intend to use the services of the campsite until 8.00 pm, it is required to notify the Reception and pay of the quota provided for visitors, and to park the car and / or the unit in the parking area.  
The "present day" is counted from arrival to 2.00 pm the following day. Each permanence that exceeds the scheduled time will be calculated as one more day. The guests will receive a receipt for bills paid, that must be please kept up the final departure from the campsite.

## Custody of personal effects and liability

- Each guests is required to keep the objects it owns. The Management can not be charged any responsibility for items lost or damaged property of the guest, or for any accidents or injuries attributable to its negligence.
- Anyone who finds lost objects inside the campsite must surrender them to the Management.

## Areas for use of the campsite

- The occupation of pitches includes a tent or a camper or caravan with veranda and kitchen plus car (must to be parked in parking areas provided within the site) and a connection to the electricity supply by column 4Ampere (The power cord must comply with current Regulations and is charged to the customer). The place in the campsite will be chosen by the customer according to the availability communicated by the Management. The guest has the obligation to keep his pitch clean and tidy and to leave as he had found on his arrival.
- The Management reserves the right to make periodic checks on the campsite in order to verify the exact correspondence between the number of people declared and those actually present. The people inside the campsite surprises, not authorized by the Management, will be sued for trespass pursuant to art. 614 of Criminal Code.

## Environmental protection in the campsite

- In the campsite is mandatory to separate collection (subdivision of the damp, plastic, glass, paper and varied). Guests are required to use the bins for the garbage that are inside the campsite, at their disposal.
- It is forbidden to leave or dispose of solid waste outside of containers provided for that purpose. It is also forbidden to throw waste in the container provided for bulk waste collection, for this purpose it is necessary to use organic bags.
- It is required to the guests to maintain order and cleanliness in the area where camping.

- It is strictly forbidden to damage trees and campsite equipment as well as digging pits around the tent, pour boiling liquid, salt or rejection on the ground and light a fire outdoors.

## Use of facilities and equipment

- It is required to use the electrical systems and sanitation facilities as provided and for its purpose.
- Do not use electrical equipment (ovens, refrigerators, air conditioners etc..) that are not standardized for use at the campsites. The energy available to the column provides a collection of up to 4 amps (900 watts - example: 1lampada, 1televisore and a refrigerator at a time). Therefore it is forbidden the use of equipment with superior absorption. On request it is possible to use 6 amps, after additional charged as per pricelist. Any abuse can also produce permanent disruption. The responsible is subject to compensation for any damage. The connection and disconnection to installations for the supply of electrical energy (electricity supply cabinet) is the responsibility of the employee assigned to this feature of the campsite, unless the attacks have not been used for the direct use estimated of the customer , which will occupy a single attack per pitch (any extra attack not included and not reported will be charged on the bill).
- The washing of dishes and laundry are allowed only in the spaces provided for this purpose
- It is forbidden to wash the cars inside the campsite area such in Camper Service one.
- The sink, tubs, showers, urinals and toilets must be used properly according to their function and they must be left clean, taking into account the fact that these toilets are available to all guests.
- Minors are admitted if accompanied by parents. Children must always be accompanied in the use of various facilities, toilets and swimming pool. The complementary use of gym equipment and sports-entertainment will be under the responsibility of the guests themselves.

## The order and in the public peace campsitez

- It is required to respect the public order and peace in the campsite.
- The quiet during the night in the campsite is mandatory from the hours 11.30 pm to 8.00 am and from 2.00 pm to 4.00 pm during the day.
- It is forbidden the use of radio or TV loud, and murmur and sing in order to disturb the peace, in the campsite during the hours of rest.
- During the hours of silence, established by the Management and reported with appropriate notice, noises that disturb the rest of the guests are prohibited, as well as removing or installing awnings.

Noisy meetings are forbidden.

## Protection from fire

- The campsite is equipped with fire equipment and fire extinguishers for all guests
- It is forbidden to light fires free. In cases where the Management considers there is no danger of fire, it is permissible to use the charcoal grill as long as the smoke does not disturb neighbors and do not damage the grass and the ground below.
- It is forbidden to enter at the campsite highly flammable fuels, explosives etc..
- In case of fire in the campsite or in its immediate vicinity, it is the duty of the guests to cooperate in fighting operations

## Animali

- The campsite accepts animals, which must be given a copy of the vaccination at the Reception, during the check-in.
- In the campsite and its surrounding neighbors, the dogs must be leashed and under owner's control, must also be taken outside the campsite for their needs and it should use the proper tools (broom and bag).
- The owners of the animal must present health certificate upon check-in. Any damages caused to third parties by animals are of sole responsibility of the owner.
- No pets allowed inside the units, subject to approval by the Management.

## Other Rulesz

- Any infectious disease must be declared immediately to the Management.
- Please inform the front desk for any damage, malfunction of the facilities and equipment, as well as the failure to comply with these Rules.

## Rules of Swimmingpools

1. The management sets out the opening and closing hours of the pool which all our clients have to respect
2. Who attends the pool agree to comply with this Regulation. Everyone is responsible for their own safety and wellbeing
3. People using the swimming pool must accept and observe these rules . Who do not respect these rules, the staff may take away offenders
4. No swimming in the absence of staff and when the pool is under maintenance
5. Before you enter the pool, it is obligatory to use the shower
6. It is not obligatory to use the bathing cup
7. Please respect the hours of silence from 2.00 pm to 4.00 pm
8. Do not contaminate water with the nasal mucus, phlegm or similar
9. You may use the pool if you are in good health with clean costumes. No admittance to people with: open wounds, skin eruptions, eczema or any other skin disease, people with: coughs, bronchial inflammation, eye or ear disorders
10. It's denied entry to people in a state of drunkenness or under the influence of drugs. The staff, if deemed unsuitable conduct of the subject for his safety and that of other visitors, is authorized by management to ward off unwelcome subject
11. Not permitted: diving, running, splashing the water and general playing around that can annoy other users
12. No smoking, drinking or eating
13. Not permitted: shampoo, soap, gel in the shower
14. No admittance to animals
15. Not permitted: swimming with breathing apparatus, inflatable airbeds, flippers, underwater and snorkels
16. Not permitted: glass ware. Don't bring any glass bottles in swimming pool area
17. Not permitted putting inside the water: balls, footballs, tennis rackets, other sports accessories. The ball games were organized exclusively by the entertainment staff
18. Not permitted: to give swimming lessons unless authorised by the management
19. The management is not responsible for lost of valuables and for any accidents caused by users themselves or to the others, due to the failure of these standards
20. People using the swimming pool must use all the facilities with care and attention. Any damage must be compensated
21. Each person is responsible for the damage that cause by himself. If it appears, there is requested to notify the staff of
22. Children under 8 years old must be accompanied and supervised by a responsible adult at all times
23. The lifeguard is responsible for the pool and places adjacent. The lifeguard is on behalf of the management and he has the right to exclude the offenders from the swimming pools
24. The management can reserve the pool for public performances
25. The management reserve the right to close the pool in cases of bad weather conditions
26. The authorised access to the pool is only through the entry gates
27. We inform our guests that in case of closure of the pool, due to maintenance, **there is any refund because it is a free camping service**. We apologize for any inconvenience

The Management thanks you for your cooperation.

For more information, please contact the front desk during opening hours or at the number 0039 079/582109 or email:[info@foce.it](mailto:info@foce.it)